



**Re. Coronavirus and your DSA support.**

**Tuesday 17<sup>th</sup> March 2020**

We are very mindful of the impact that the restrictions on social contact, movement, and activity due to Coronavirus might have on your Disabled Students Allowance (DSA) support. Following government guidance, our advice at this stage is here:

- 1. We are requesting that our consultants provide your DSA support remotely and not face-to-face.**
  - a. The Student Loans Company have confirmed that support can be remote where appropriate: "In terms of non-medical help sessions, where appropriate, our customers have been able to receive this support remotely without specific authorisation from SFE and this can continue".
  - b. We suggest you discuss remote support with your Amano consultant at the earliest opportunity, plan ahead and book remote sessions.
  - c. You may wish to discuss with your Consultant your preferred method of remote support, e.g. Skype, Facetime, Zoom or similar.
  - d. A remote session on your time sheet is recorded as 'remote', and you will be requested to sign the timesheet in the normal way.
2. Please check your university or college guidance regarding Coronavirus and their advice on attending university and accessing your learning.
3. Please follow the most up to date government advice regarding personal hygiene, contact with other people, and any travel restrictions that apply to you:  
  
<https://www.gov.uk/guidance/coronavirus-covid-19-information-for-the-public>
4. If you have symptoms and are concerned about your own health, please call NHS 111.
5. If you have any questions regarding remote support or this advice, please contact us: [dsa@amanotech.com](mailto:dsa@amanotech.com) or 01822 600060.